



Membership Application Form

Membership Type	Minimum Term	Price	Joining Fee	Please Tick	Notes
All Inclusive 12 Month Contract (By Direct Debit)	12 months	£38	No		<i>Additional Membership information / Family name / Corporate Membership details etc</i>
Monthly Memberships (by Direct Debit)					
All Inclusive	1 Month	£40	Yes		
Gym & Swim	1 Month	£34	Yes		
Gym	1 Month	£30	Yes		
Corporate (minimum of five employees)	1 Month	£34	Yes		
£5 Concession for Seniors & Students					
Additional All Inclusive	1 Month	£34	No		
Additional Child	1 Month	£10	No		
Upfront Memberships					
12 months All Inclusive (12 for 10)	12 Months	£380	No		
Cash Monthly Gym	1 Month	£35	No		

Each additional member (Adults or Children) must fill out an 'Additional Member Form' and attach it with this application.

Corporate memberships are available for a minimum of five people from the same employer/place of work/within the same department or club. Payment for Corporate Memberships but be made from one bank account for all in order to qualify.

The joining fee is £20. A fee will be charged for reinstatement of Membership in the case of a cancelled Direct Debit instruction.

Name	
Address	
Post code	
Home Phone	
Mobile Phone	
Email	
Date of Birth (DD/MM/YYYY)	

For Office Use Only			
Administration Information	ARL-MAFJan2018	Payment Breakdown	
Introduced By		Pro-rata	
Date Joined		Next Month	
Membership No.		Joining Fee	
Letter Sent		Total	



Health Questionnaire

Emergency Contact	
Name	
Address	
Contact Number	

Please read the following questions carefully and if you answer **YES** to any of the questions it is recommended that you seek medical clearance from your doctor prior to joining Atlantic Reach Leisure Club.

1	Do you have any history of heart disease or any other heart related condition?	YES	NO
2	Do you ever feel pain in your chest when you do physical activity?	YES	NO
3	Do you suffer from high or low blood pressure?	YES	NO
4	Do you lose your balance because of dizziness or do you ever lose consciousness?	YES	NO
5	Do you have a bone or joint problem that could be made worse by a change in your physical activity?	YES	NO
6	Do you suffer from diabetes or epilepsy?	YES	NO
7	Are you taking prescribed medication for a disorder which may be aggravated by exercise?	YES	NO
8	Are you recovering from an illness or an operation?	YES	NO
9	Do you know of any other reason why you should not do any physical activity?	YES	NO

If you answered **NO** to all questions: it gives a general indication that you can become more physically active and take part in a fitness training program. Note: If your health changes so that you then answer **YES** to any of the above questions, tell your fitness or health professional. Ask whether you should change your physical activity plan.

If you answered **YES** to one or more questions: It is strongly recommended that you have written permission from a Medical Professional before participating in physical and aerobic fitness activities.

Any person who undertakes exercise against the medical advice of their doctor shall do so at their own risk and Atlantic Reach shall not be held responsible in the event of any illness, injury or fatality which may result.

Any other medical information that may be relevant:	
Would you like an induction programme to help get you started? YES / NO	
Your Employer:	
Declaration: I agree to notify Atlantic Reach of any change to my health and my ability to undertake exercise, so that they may adequately reassess my suitability for membership and/or use of the facilities.	
Signed:	Date:



Terms and Conditions

Membership:

This agreement starts on the date the member joins which is the membership start date. This is the date written on page 1 of this document.

The agreement is non-transferable.

Members must be 16 or older.

Membership cards or an activated app must be produced upon each visit and scanned in. You will have the choice of a membership card or the free use of the Atlantic Reach App to log in with at the start of your membership. Lost or misplaced cards must be replaced so you can sign in. Replacement cards cost £3.50 per card. Failure to produce your membership card may result in your membership being suspended or your class booking privileges being withdrawn.

Members take full responsibility for their membership. Misuse or abuse of your membership and / or shared usage of cards with a non-member will result in suspension of membership immediately, any unused period will not be refunded.

The management reserves the right to change membership offers and prices at any time without notice.

Children = Under 16.

Under the terms of the data protection act members are advised that their membership information is held.

Atlantic Reach reserves the right to change these terms and conditions from time to time. Any changes will be displayed on the Leisure Club notice board.

While you are at Atlantic Reach, we expect you to behave appropriately, respectfully and politely at all times. We can prevent you from entering the club or ask you to leave if we think that your behaviour is not suitable.

While you are at Atlantic Reach, we expect you to comply with reasonable rules and requests.

Leisure class cancellations must be made with at least 2 hours notice before the start of a class. Failure to do so may result in suspension of your class booking privileges. Cancellations can be made by phone or email to

classcancellations@atlanticreach.co.uk

Acknowledgement of risks/injury and obligations:

The member understands and acknowledges that the activities they are partaking in are exposed to certain risks. The member understands whilst participating in certain activities they may be injured, mentally or physically, which can result in death.

The member accepts the risk and responsibility for any injury, death, or property damage, resulting from their participation in the activity.

It is the member's responsibility to inform us of any changes to their health, including pregnancy, as some facilities may not then be recommended for use.

Payment / Direct Debit:

- All payment for membership is due in advance.
- Combined memberships (those which include additional adults or children) require monthly payment from a single account.
- Upfront memberships purchased are non-refundable.
- For the avoidance of doubt, any member who re-joins following any previous period or periods of membership shall pay the appropriate joining fee for new members. This will also include any outstanding payments from previous memberships not yet received by Atlantic Reach.

All Inclusive 12 Month Contract

- This membership is for an initial minimum term of 12 months from the first day of the first month after the member joins.
- A pro-rata initial payment for the time between the start of the membership and collection of the first Direct Debit must be paid by cash / credit card / debit card at the start of the membership followed by advanced payments on the first day of each month collected by Direct Debit.
- No joining fee is payable on the All Inclusive 12 Month Contract membership.
- A minimum of 12 monthly payments are required before this contract may be terminated (this includes any initial pro-rata payment).
- At the end of the first 12 months membership your membership will continue with a rolling monthly Direct Debit payment (the automatic renewal payments) until cancelled by contacting Atlantic Reach Limited.
- You must ensure Atlantic Reach is notified before the 15th day of the month you wish to stop your membership in to ensure Atlantic Reach has sufficient time to recall Direct Debit collections and process the cancellation. The cancellation date will be the end of that month. Any cancellation notice received after the 15th day of the month you wish to stop your membership will be cancelled from the end of the following month. The member is obliged to pay for the full period of membership.
- Cancellation of membership must be made by email to leisure@atlanticreach.co.uk or by letter delivered to Atlantic Reach Limited, Atlantic Reach, Whitecross, Newquay, Cornwall, TR8 4LX. We recommend you use recorded delivery when posting cancellation notices. You must include your name, address and membership number in your cancellation notice, and surrender your membership card.
- You should not cancel your Direct Debit mandate with the bank until the final months payment has been drawn - you are obliged to pay for the full period of membership.
- If you fall behind with your membership fees we may charge reasonable administration fees or suspend or cancel your membership; and we will seek to recover any outstanding payments due to us which may involve passing your details to a debt collection company.
- Fair Cancellation - Atlantic Reach operates a fair cancellation policy if your circumstances change to such an extent that we are satisfied that it is not possible for you to use the facilities:
- Relocation: This agreement may be cancelled if the member moves to a permanent address more than 15 miles away from the facility. A copy of a bank statement showing the new address should be supplied in support of this.
- Long term (over 3 month) illness or injury: This agreement may be cancelled in the event of an illness, injury or medical condition which in the opinion of a suitably qualified medical practitioner, prohibits exercise for 3 months or longer. Appropriate proof must be provided.
- Hardship: This agreement may be cancelled where the financial circumstances have reduced to the extent where it makes it difficult to sustain membership. Appropriate proof must be provided.
- Pregnancy: This agreement may be cancelled upon receipt of appropriate written proof being given.
- Cancellation must be agreed by Atlantic Reach Limited and notice provided inline with the terms herein.
- Atlantic Reach Limited may also terminate this agreement with immediate effect, on notice to the member, if there is a breach of the club rules or terms of this agreement. You will be liable for any payments not collected.
- The member shall remain liable for any arrears of membership fees outstanding at the date of termination.



Monthly Memberships

- These memberships are for an initial minimum term of 1 month from the first day of the first month after the member joins.
- A pro-rata initial payment for the time between the start of the membership and collection of the first Direct Debit must be paid by cash / credit card / debit card at the start of the membership followed by advanced payments on the first day of each month collected by Direct Debit.
- The joining fee is payable at the start of the membership along with the pro-rata initial payment.
- At the end of the first month membership your membership will continue with a rolling monthly Direct Debit payment (the automatic renewal payments) until cancelled by contacting Atlantic Reach Limited.
- You must ensure Atlantic Reach is notified before the 15th day of the month you wish to stop your membership in to ensure Atlantic Reach has sufficient time to recall Direct Debit collections and process the cancellation. The cancellation date will be the end of that month. Any cancellation notice received after the 15th day of the month you wish to stop your membership will be cancelled from the end of the following month. The member is obliged to pay for the full period of membership.
- Cancellation of membership must be made by email to leisure@atlanticreach.co.uk or by letter delivered to Atlantic Reach Limited, Atlantic Reach, Whitecross, Newquay, Cornwall, TR8 4LX. We recommend you use recorded delivery when posting cancellation notices. You must include your name, address and membership number in your cancellation notice, and surrender your membership card.
- You should not cancel your Direct Debit mandate with the bank until the final months payment has been drawn - you are obliged to pay for the full period of membership.
- If payment is not received via the member's direct debit, and they wish to use the facilities, the outstanding amount will be required by the 7th day of the month. If payment is not received, the membership will be terminated. If the individual then wishes to hold a membership at Atlantic Reach in the future, it will be at the current membership tariff published, to include a joining fee if applicable to the type of membership chosen. If a membership has been cancelled by Atlantic Reach due to failure to pay and they wish to reinstate within that month then an admin charge of £5 will be charged at the time of reinstatement.
- Atlantic Reach Limited may also terminate this agreement with immediate effect, on notice to the member, if there is a breach of the club rules or terms of this agreement. You will be liable for any payments not collected.
- The member shall remain liable for any arrears of membership fees outstanding at the date of termination.

Suspending Memberships

- Membership cannot be frozen until the appropriate evidence is provided by the customer and received in writing or via email to Atlantic Reach Limited.
- Temporary illness or injury: The membership may be frozen in the event of temporary illness, injury or medical condition which in the written opinion of a doctor or other suitable qualified medical practitioner prevents exercise for a period of time. This should be submitted within 30 days of the situation arising. No refunds will be made for any time between a situation arising and notice being received by Atlantic Reach Limited.
- Memberships may be frozen for a minimum of one month and up to a maximum of three months at any one time. At the end of the freeze period the payments will restart.
- A membership cannot be frozen for more than 3 months in any calendar year.

- A membership freeze period does not affect the minimum number of Direct Debit payments or the length of membership purchased. Any Direct Debit payments remaining at the time of the freeze period will be added on to the end of the original period.

Release and Indemnity:

The member releases, indemnifies and holds harmless, Atlantic Reach, from and against all and any actions or claims, which may be made by me or on my behalf, or other parties for, or in respect of, or arising out of any injury, loss, damage or death caused to me or my property whether by negligence, breach of contract or in any way whatsoever.

Opening hours:

Gym & Pool facilities are normally open 7 days a week, 364 days a year (closed Christmas day).

Atlantic Reach reserve the right to change the opening hours without notice. Busier times of usage of the facilities are during school holidays and evenings.

Locals Card Terms & Conditions

- The locals card membership scheme is valid until the Management close the scheme. Prior notice will be given of its closure, should this occur.
- The cost of joining the local card membership scheme is £10.00. If a replacement locals card is needed this will cost £1.00. You will be required to scan your locals card each time you sign in. You will be charged £1 for a replacement card if you cannot show / scan it.
- Locals cards remain the property of Atlantic Reach Ltd and may be withdrawn at any time if misused.
- Membership of the locals card scheme is valid until 31st March each year. You will need to re-join on or after 1st April each year to continue membership and to continue to receive the benefits. A re-joining fee of £10 will be payable.
- The Locals card is non-transferrable and is for use of the registered card holder only.
- Any change of contact details must be notified to Atlantic Reach by email or in writing, it is the responsibility of the cardholder to ensure accuracy of the information held on our records. A valid email address is required to activate the Locals card and cardholders agree to receive promotional emails from Atlantic Reach Limited to this email address.
- Local Cards must be presented at the till prior to ordering in order to gain the benefits, points or discounted prices on offer.
- Atlantic Reach Ltd reserves the right to alter discounts, prices, benefits & points value & any other details of the Locals Card at their discretion. Notifications will be issued to the registered email address & displayed on the Atlantic Reach notice board.
- Atlantic Reach Limited reserves the right to change these terms and conditions at any time. Notification will be issued to the registered email address & displayed on the Atlantic Reach notice board, located in the Leisure Club.
- If you have any queries or questions, please do not hesitate to contact us at localscard@atlanticreach.co.uk . We hope you enjoy using your card.

Declaration:

I understand and accept these terms and conditions.

Signed:

Date: